

Punjab Masstransit Authority			
Minutes of Clarification Meeting			
Subject:	CLARIFICATION MEETING OF TENDER FOR OPERATIONS AND MAINTENANCE SERVICES OF IT-SYSTEMS (GIGABIT PASSIVE OPTICAL NETWORK (GPON) BASED OPTICAL FIBER NETWORK AND ALLIED EQUIPMENT) FOR MULTAN METROBUS SYSTEM (MMBS)		
Date:	August 31, 2023	Time:	3:00 PM
Venue:	Committee Room, Punjab Masstransit Authority Lahore	Chair:	Mr. Raheel Qutab, Manager IT, PMA
Participants:	List of Participants: 1. Mr. Raheel Qutab, Manager IT, PMA 2. Mr. Muhammad Yasin, IT Expert (Surveillance & Networking), Multan, PMA Muhammad Asim, Network Administrator, PMA (Through Zoom) 3. Mr. Basit Mujeeb, Deputy Manager IT, Multan, PMA (Through Zoom) 4. Mr. Muhammad Asim, Assistant Manager IT, Lahore, PMA 5. Mr. Hammad Naveed Jaura, Network Administrator, Multan PMA (Through Zoom)		
The meeting started at 15:00 hours. No body participated in the clarification meeting. The meeting was ended at 16:00 hours. Response of queries received through email from prospective bidder are attached at Annex-A .			


 07/09/2023

Punjab Masstransit Authority

Response to the Bidder's Queries

OPERATIONS AND MAINTENANCE SERVICES OF IT-SYSTEMS (GIGABIT PASSIVE OPTICAL NETWORK (GPON) BASED OPTICAL FIBER NETWORK AND ALLIED EQUIPMENT) FOR MULTAN METROBUS SYSTEM (MMBS)

One of the prospective bidders submitted certain queries for clarification vide an email dated 31th August 2023. Accordingly, juxtapose response to the queries is tabulated below:

Queries	Clarifications
<p>1. Is Sales Tax Registration compulsory? What if the company have sales tax returns for only 1 year?</p>	<p>1. It is clarified that according to clause 19.7.6 and 19.8.13 of the RFP, a valid Sales Tax registration is compulsory. Further, it is clarified that according to clause 19.8.14 of the RFP <i>Income Tax & Sales Tax Returns for the last three tax years</i> are required.</p>
<p>2. Is Sales Tax Certificate required for all JV partners or applicable to any one partner?</p>	<p>2. Please refer clarification at serial no. 1 above.</p>
<p>3. Are Income Tax returns, Sales Tax Returns, Audited Financial Statements required for all JV partners or applicable to any one partner meeting the criteria?</p>	<p>3. It is clarified that the requirement of Income Tax returns & Sales Tax returns will be applicable to all members in case of JV.</p>
<p>4. Are the mentioned OLTs & ONTs under OEM Warranty? Renewal of licenses is the responsibility of the contractor as per the document. Which Licenses are we talking about?</p>	<p>4. It is clarified that the IT-Systems equipment is not covered under OEM warranty, renewal of license of OLT software if applicable, will be ensured by the contractor.</p>

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5. Is there any cable laying or additional equipment required, from the contractor, for migration from temporary Command and Control Center to a permanent one?

6. Is there any cable laying or additional equipment required, from the contractor, for future integrations?

7. Clause 11.1.9 Operate and maintain implemented secure and protected access control system to IT-Systems software application systems and limiting access to authorized personnel only. Please clarify the scope.

8. Clause 11.1.10 Please elaborate what is meant by appropriate security measures.

9. Clause 11.1.31 Kindly share details of Network Management System (NMS); Software Name, Version etc.

5. Please refer clarification Clause 11.2.1 of RFP which states that "Cables which need replacement will be provided and replaced by the Contractor at its own cost. However, in case new path/conduit is required for the cabling due to any infrastructural issue the conduit/duct will be provided by the Client." However, it is clarified that the existing setup will be migrated from temporary to permanent PMA Command and Control Center at Chungi No. 9.

6. Regarding cable laying, please refer clarification response at Sr. No. 5 above. Further, it is clarified that no additional equipment will be required for future integration from the Contractor.

7. It is clarified that Clause 11.1.9 of the RFP is self-explanatory regarding the scope of work/services mentioned in the RFP.

8. It is clarified that the successful Contractor will be responsible to ensure appropriate security measures for the information and data generated from operations of IT-Systems.

9. It is clarified that currently PMA has not procured and implemented the Network Management System (NMS). However, its integration will be ensured by the successful Contractor in future as per responsibility matrix given at Annexure-F of the RFP.

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<p>10. Clause 2) Is the contractor required to provide new monitoring mechanism to monitor all Components or will use the existing system? Please provide details.</p>	<p>10. It is clarified that the existing monitoring mechanism associated with the IT-Systems components will be used.</p>
<p>11. Clause 3) i. - Please elaborate the mechanism for backups? Will it be a configuration backup or Hardware backup? Please address in detail.</p>	<p>11. It is clarified that the successful contractor will be responsible for providing a mechanism to the client for taking reliable configuration backups.</p>

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Network Administrator, MMBS

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Assistant Manager IT, PMA

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IT Expert, MMBS

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DMIT, MMBS

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Manager IT, PMA