

# The Punjab Masstransit Authority

## Record of Meeting

<b>Agenda</b>	Clarification Meeting: Tender for Security and Safety Services for Metrobus System in Multan (BZU to Chowk Kumharan)		
<b>Date:</b>	08-04-2025		
<b>Venue</b>	Committee Room, Punjab Masstransit Authority	<b>Chair:</b>	Mr. Muhammad Ozair Shah, General Manager (Operations), PMA

### List of Participants:

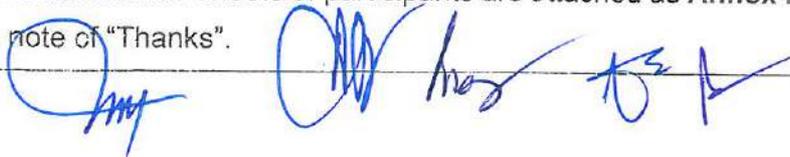
1. Hafiz Muhammad Salman Tanveer, Secretary, PMA
2. Mr. Muhammad Imran, Manager Security, PMA
3. Mr. Rehman Afzal, Manager Procurement, PMA
4. Mr. Muhammad Yasin, Manager Operations Technical, MMBS
5. Mr. Muhammad Shahzad Aslam Assistant Manager Security, MMBS
6. Ms. Asima Naz (SO NTS) Transport & Masstransit Department, GoPb
7. Ms. Amber Ameen (SO Police-1) Home Department, GoPb
8. Mr. Faisal Ali Malik, M/s Security 2000 (Pvt.) Ltd.
9. Mr. Mahboob Sultan, M/s MSM Security Guard (Pvt.) Ltd.
10. Mr. Waseem Aftab, M/s Parwest Pacific (Pvt.) Ltd.
11. Lt. Col. Rasheed Ahmad (R), M/s ZIMS (Pvt.) Ltd.
12. Maj. Abdul Razzaq (R), M/s MPS Security Guards Services (Pvt.) Ltd.
13. Mr. Sami Ullah, M/s Silver Arrows Security (Pvt.) Ltd.

### DECISIONS / DISCUSSIONS

The meeting started at 1400 hours with the recitation of the Holy Quran. The General Manager (Operations), Punjab Masstransit Authority (PMA), formally welcomed the participants.

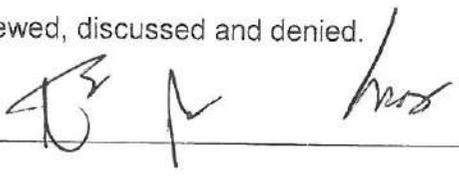
At the onset, the Chair informed the participants that the existing Security & Safety Service Provider for the Multan Metrobus System i.e. M/s MPS Security Guards Services (Pvt.) Ltd., has filed a petition before the Civil Court, Lahore seeking to suspend the ongoing procurement process. The Chair subsequently inquired from Mirza Abdul Razzaq Baig, Chief Executive Officer of M/s MPS Security Guards Services (Pvt.) Ltd., whether any restraining order had been issued by the Court that would prevent holding of the clarification meeting. Mirza Abdul Razzaq Baig confirmed that no such order had been passed till date. He further stated that he had no objection to the continuation of the tender clarification meeting. Accordingly, the Chair allowed the meeting to proceed.

The Chair then provided a brief overview of the general scope of the subject tender and invited the Manager Operations (Technical), MMBS, to deliver a presentation highlighting the salient features of the tender. Question and Answer session ensued thereafter. Detailed Minutes of Meeting are attached as **Annex A**. The attendance sheets of participants are attached as **Annex B**. The meeting concluded at 1530 hours with a note of "Thanks".



Sr. No	QUERIES / COMMENTS	PMA'S RESPONSE
<b>M/s MPS Security Guards Services (Pvt.) Ltd.</b>		
1.	It was proposed to revise the requirement of dues clearance certificates from "three months" to "three years" of EOBI and PESSI mentioned at Sr. No. 8 of Clause 31 "Eligibility Criteria" of the RFP.	<p>The proposal was reviewed, discussed and denied. It is further clarified that the reference period of last three months will be from start of January 2025 to end of March 2025.</p> <p>Furthermore, based on the discussion held in the clarification meeting, the following amendment has been incorporated in the Technical Evaluation Criteria (Category A) of the RFP vide <b>Addendum No. 1</b>; that the bidder shall also furnish:</p> <p><i>"Complete list of registered employees with EOBI and PESSI (along with particulars) to establish their current service with the bidder."</i></p>
2.	It was observed that the evaluation criteria currently allocate four (4) marks exclusively for the number of service contracts/jobs with banks. It was proposed that this criterion be extended to include Metrobus projects as well. Reference to RFP Clause 32 (Category A).	The observation was reviewed, discussed and denied.
3.	It was suggested to reduce the Performance Security amount for the successful bidder from 10% to 5% on an annual basis.	The suggestion was reviewed, discussed and denied. It is clarified that performance security is fixed at 10% of the annual contract value as per Clause 26.1.5 of the RFP.
<b>M/s Security 2000 (Pvt.) Ltd.</b>		
4.	It was suggested that the number of service contracts/jobs with clients employing more than 20 guards may reviewed and revised. Reference to RFP Clause 32 (Category C).	After input of the TEC member from the Home Department GoPb, the suggestion was reviewed, discussed and denied.





5.	<p>It was suggested that the Average Annual Turnover of the security business over the last three years, in millions, may be considered to revise appropriately based on the reserve price.</p> <p>Reference to RFP Clause 32 (Category B).</p>	<p>The Average Annual Turnover of the security business over the last three years, as mentioned in the Technical Evaluation Criteria (Category B), has been reviewed and revised vide <b>(Addendum No. 1)</b> as follows:</p> <table border="1" data-bbox="1025 236 2078 574"> <tr> <td data-bbox="1025 236 1339 574" rowspan="5">Average Annual Turnover of Security business in last three years in Millions</td> <td data-bbox="1339 236 1482 574" rowspan="5">12</td> <td data-bbox="1482 236 1706 316">Less than 100</td> <td data-bbox="1706 236 2078 316">0 Points</td> </tr> <tr> <td data-bbox="1482 316 1706 395">100 to 150</td> <td data-bbox="1706 316 2078 395">3 Points</td> </tr> <tr> <td data-bbox="1482 395 1706 475">More than 150 to 250</td> <td data-bbox="1706 395 2078 475">6 Points</td> </tr> <tr> <td data-bbox="1482 475 1706 555">More than 250 to 350</td> <td data-bbox="1706 475 2078 555">9 Points</td> </tr> <tr> <td data-bbox="1482 555 1706 574">More than 350</td> <td data-bbox="1706 555 2078 574">12 Points</td> </tr> </table>	Average Annual Turnover of Security business in last three years in Millions	12	Less than 100	0 Points	100 to 150	3 Points	More than 150 to 250	6 Points	More than 250 to 350	9 Points	More than 350	12 Points
Average Annual Turnover of Security business in last three years in Millions	12	Less than 100			0 Points									
		100 to 150			3 Points									
		More than 150 to 250			6 Points									
		More than 250 to 350			9 Points									
		More than 350	12 Points											
6.	<p>It was highlighted that the data related to Army guards' licenses is often substantial in size, making it difficult to upload on the e-PADS due to file size limitations. It is therefore requested that the requirement may be reviewed to account for this constraint.</p> <p>Reference to RFP Clause 32 (Category A).</p>	<p>It is clarified that all the bidders must ensure to upload detail tabulated list (as per Table B2 of the RFP) of its Security Guards along with supporting documents in the PDF format.</p> <p>It was further clarified that bidders may utilize suitable IT-based file compression tools to optimize and reduce the size of data files prior to their submission or upload.</p>												
7.	<p>Clarify the list of original documents required to be submitted in hard copy at the time of bid submission, in addition to uploading scanned bid PDF file on e-PADS.</p> <p>Reference to RFP Clause 2.6.</p>	<p>As stated under Clause 2.6 of the RFP, the bidder must submit original Bid Security Instrument, Tender Forms, Affidavits, etc. in a sealed envelope before the bid submission date and time. This requirement is in addition to the uploading of the bid documents on the e-PADS.</p>												

**M/s Parwest Pacific Security**

8.	<p>It was suggested to reduce the bid security amount? (Refer Clause 17 of the RFP)</p>	<p>The suggestion was reviewed, discussed and denied. The bid security amount is fixed at PKR 5,000,000 (Rupees Five Million only).</p>
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**M/s ZIMS Security**

9.	<p>How many number of Patrolling Officers?</p>	<p>Kindly refer to Clause 7.2.2.2 and requirement given at Serial No.30 of Table 2 of the RFP.</p>
10.	<p>Is there any weapon/armed guard is required?</p>	<p>Armed guards are not required.</p>

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11.	Clarify the text " <b>or less balance</b> " in SLA No.23 at page 56. (Refer Annexure A of the RFP)	This text may be considered as a typo error and the same has been deleted from the RFP/Tender Document vide <b>Addendum No. 1</b> . Accordingly, the SLA clause at Sr. No. 23 at page 56 of the RFP will be read as follows: <i>"Wireless communication System down wholly or partially. (Factor P shall be further multiplied by number of hours of downtime, expressed as whole numbers)"</i>
<b>Technical Evaluation Committee (TEC) also recommended to amend the RFP Clause 7.2.1.20 which was accordingly incorporated through Addendum No. 1, as detailed below:</b>		
12.	In addition, the TEC has recommended a revision to RFP Clause 7.2.1.20, which shall now be read as:	Ensure the timely disbursement of salaries to all deployed security personnel in strict compliance to the prevailing minimum wage rate notified by the Government of Punjab exclusively through electronic means / bank transfers. The Service Provider shall furnish the verifiable proof of salary disbursements as and when desired by the Client. The Service Provider shall also maintain a financial reserve equivalent to at least three months' salary payments to ensure uninterrupted salary disbursements to staff to avoid any possibility of untoward situation/agitation/strike by staff resulting in disturbance in Metrobus operation. The payments of Service Provider's staff shall not be linked or communicated as to be linked with early or delayed release of contractual payments from PMA. Any agitation/strike from Service Provider's staff due to aforementioned reasons may result in penalties or termination of contract along with recovery of revenue if any, as per decision by PMA.
13.	Last Date for Submission of Bids	Due to Addendum No. 1, the Bid submission time and date are hereby revised. The new deadline is 1400 Hours on 30th April, 2025.

# ADDENDUM NO.1 TO THE TENDER DOCUMENT

## SECURITY AND SAFETY SERVICES FOR METROBUS SYSTEM IN MULTAN (BZU TO CHOWK KUMHARAN)



### THE PUNJAB MASSTRANSIT AUTHORITY GOVERNMENT OF THE PUNJAB

5<sup>th</sup> Floor, Arfa Software Technology Park (ASTP)

346-B, Main Ferozpur Road, Lahore, Pakistan.

Phone: +92 42 99028000 Fax: +92 42 99232541

URL: [www.pma.punjab.gov.pk](http://www.pma.punjab.gov.pk)



## **ADDENDUM NO.1 TO THE TENDER DOCUMENT**

Due to some clarifications required in the RFP document, the following addendum is hereby issued, which shall form a part and parcel of the original tender document titled”

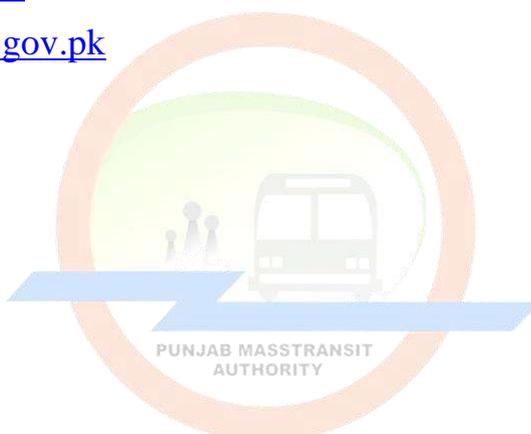
### **“SECURITY AND SAFETY SERVICES FOR METROBUS SYSTEM IN MULTAN (BZU TO CHOWK KUMHARAN)”**

issued and uploaded on 28<sup>th</sup> March, 2025. The highlighted contents of this addendum shall supersede/replace/add respective parts of the Clauses in pages **05, 09, 19, 31, 56, 58, 59, 60, 61, and 63** of the original RFP document, and shall be read as part of the RFP document uploaded on the PPRA’s e-PADS and following websites:

[www.pma.punjab.gov.pk](http://www.pma.punjab.gov.pk)

[www.ppra.punjab.gov.pk](http://www.ppra.punjab.gov.pk)

<https://punjab.eprocure.gov.pk>



## **Important Dates**

1. **Clarification meeting on: 8<sup>th</sup> APRIL 2025 at 1400 Hours.**

Committee Room, Punjab Masstransit Authority, 5<sup>th</sup> Floor Arfa Software Technology Park, Ferozpur Road, Lahore.

2. **Last Date of Bid Submission on e-PADS: 17<sup>th</sup> 30<sup>th</sup> APRIL 2025 at 1400 Hours.**

3. **Bid Opening on e-PADS: 17<sup>th</sup> 30<sup>th</sup> APRIL 2025 at 1430 Hours.**

Committee Room, Punjab Masstransit Authority, 5<sup>th</sup> Floor Arfa Software Technology Park, Ferozpur Road, Lahore.



- iv) The Financial Proposals will remain unopened on the e-PADS until the specified time of their opening.
- v) The Technical Proposals will be evaluated in a manner as per the clauses mentioned in this document; and the Technical Proposal(s) which do not conform to the specified requirements as listed in said document will be rejected.
- vi) The Financial Proposals of technically qualified bidders shall be opened publicly on e-PADS at a time, date and venue announced and communicated to the bidders in advance. The Financial Proposal of bids found technically non-responsive shall be returned unopened to the respective bidders.
- vii) The technically qualified bidder with lowest evaluated Financial Bid will be the successful bidder, subject to approval of the Competent Authority.

## 2. BIDDING DETAILS (INSTRUCTION TO BIDDERS)

- 2.1 All bids must be accompanied by bid security as part of e-bid in favor of “**PUNJAB MASSTRANSIT AUTHORITY**” (As per provisions of Bid Security Clause 17 of this document).
- 2.2 All bids must be accompanied by a Demand Draft / Pay Order/ Bank Guarantee of PKR 5,000,000 (Five Million Rupees Only) as Tender Security as part of e-bid in favor of “**MASSTRANSIT AUTHORITY NON-FARE REVENUE (NFR) FUND ACCOUNT**” issued by a scheduled bank allowed carrying financial transactions in PAKISTAN (As per provisions of Bid Security Clause 17 of this document).
- 2.3 All interested bidders are required to register themselves by visiting the following link established by PPRA and become a register supplier under e-procurement system.  
**<https://punjab.eprocure.gov.pk>**
- 2.4 After registering on e-procurement system, the potential bidders are required to familiarize themselves with e-PADS which will be the only portal for submission of e-bids.
- 2.5 All bidders are encouraged to carefully study the e-procurement notification No. MMD(PPRA)50-BOM/2024 dated 6<sup>th</sup> March, 2024 to successfully submit their e-bids by uploading PDF Files in e-PADS against the subject tender of PMA.
- 2.6 The e-bids (complete in all respects) must be submitted on e-PADS latest by **1400 Hours on 17<sup>th</sup> 30<sup>th</sup> April 2025**. Physical Bids received through courier service or delivered by the bidder, shall not be accepted. **The bidder must submit original Bid Security Instrument, Tender Forms, Affidavits, etc. in an envelope** clearly marked with the Tender Name, Bidder Name, Bidder Address and Bidder Phone Number in the office of the Punjab Masstransit Authority located at 5<sup>th</sup> floor, Arfa Software Technology Park, 346-B, Ferozepur Road, Lahore, Pakistan, **on or before 1400 hours on 17<sup>th</sup> 30<sup>th</sup> April 2025**, in addition to the soft copy uploaded on the e-PADS.
- 2.7 e-Bids will not be accepted on the e-PADS, after closing time. However, if any e-bid is submitted on the system after closing time due to some technical glitch in the e-PADS, in that case bid shall be declared late, rejected returned unopened to the Bidder.
- 2.8 The Technical Proposals of e-bids will be opened on the e-PADS in the **Committee Room of the Punjab Masstransit Authority, 5<sup>th</sup> Floor, Arfa Software Technology Park (ASTP)**, at **1430 hours on 17<sup>th</sup> 30<sup>th</sup> April 2025**. The Financial Proposals will remain unopened on the e-PADS until the specified time of their opening.
- 2.9 Any aforementioned bid documents (need to be submitted in original hard form) received by the Purchaser after the abovementioned deadline for submission of Bids shall be returned unopened

during the term of the Contract. The Service Provider shall furnish verifiable documentary evidence, including but not limited to, registration records and proof of payments. The Service Provider will be obligated under the Contract to furnish clearance certificate issued by EOBI and/or PESSI as and when desired by the Client.

- 7.2.1.20** Ensure the timely disbursement of salaries to all deployed security personnel in strict compliance to the prevailing minimum wage rate notified by the Government of Punjab exclusively through electronic means / bank transfers. **The Service Provider** shall furnish the verifiable proof of salary disbursements as and when desired by the Client. **The Service Provider shall also maintain a financial reserve equivalent to at least three months' salary payments to ensure uninterrupted salary disbursements to staff to avoid any possibility of untoward situation/agitation/strike** by staff resulting in disturbance in Metrobus operation. The payments of Service Provider's staff shall not be linked or communicated as to be linked with early **or delayed** release of contractual payments from PMA. Any agitation/strike from Service Provider's staff due to aforementioned reasons may result in penalties or termination of contract along with recovery of revenue if any, as per decision by PMA.
- 7.2.1.21** Ensure that it does not engage or continue to engage any person with criminal record / conviction or otherwise undesirable persons and shall bar such person from participating directly or indirectly in the provision of Security Services.
- 7.2.1.22** Ensure that all Security Personnel shall have received basic mandatory training required to perform their core job of guarding PMA assets and passenger facilitation along with performing other specific roles including but not limited to the fire fighting, emergency evacuation and first aid to save human lives in different types of untoward situations. Such trainings shall also be provided on quarterly basis and the Service Provider shall submit the verifiable record to the Authority, accordingly.
- 7.2.1.23** Safeguard moveable and immoveable PMA property against theft, damage and misuse. Damage shall include setting up of banners, posters, advertisements, graffiti etc. without Authority's permission.
- 7.2.1.24** Conduct proper checking throughout duty hours and during patrolling, especially at the change of shift. The Service Provider shall immediately inform the Client (Control Room) in case an abnormality is observed, follow the instructions passed from the Client (Control Room) and provide feedback accordingly until the matter is normalized.
- 7.2.1.25** Be liable to penalty/replacement cost for any loss incurred or suffered / any damage caused to movable or immovable property of the Client, on account of delayed, deficient or inadequate Security Services, or interruption in the Security Services for reasons directly and solely attributable to the Service Provider. In case of any loss as described in this clause, the Client will conduct an inquiry associating a representative of the Service Provider to determine the liability. The verdict of the Client will be final and shall be acceptable to the Service Provider. The liability of replacement cost determined in this regard will be in addition to penalties for non-performance

## 10 BIDDER'S ELIGIBILITY

An eligible Bidder is a Bidder who:

- 10.1 Is a Local Registered Company registered under Companies Ordinance with Security and Exchange Commission of Pakistan or Joint Venture (JV) complying with criteria given in Clause No. 12 of RFP.
- 10.2 Has been registered for at least 5 years (In case of JV, at least one member must meet the criteria).
- 10.3 Has experience of Security services for at least 5 years. (In case of JV, at least one member must meet the criteria).
- 10.4 Has valid Registration Certificates for Income Tax and Sales Tax on Services (In case of JV, Applicable to all members)
- 10.5 Has submitted Income Tax Returns for the last three tax years (In case of JV, at least one member must meet the criteria).
- 10.6 Has valid registration with All Pakistan Security Agencies Association (APSAA) (In case of JV, Applicable to all members).
- 10.7 Has valid NOC from Home Department, Government of Punjab to operate, Or  
In case bidder possesses NOC, which is expired not earlier than 6 months before the bid submission date due to procedural delay in renewal of NOC not on part of the bidder, bidder must submit an acceptable justification with evidence (In case of JV, Applicable to all members).
- 10.8 An Affidavit/sworn statement that the firm is not blacklisted or debarred by any Government / Semi-Government / Autonomous/ International Body (In case of JV, Applicable to all members).
- 10.9 Registration and dues clearance certificates of last three months (from start of January 2025 to end of March 2025) from EOBI & PESSI (In case of JV, applicable to all members).

## 11 TENDER COST

The Bidder shall bear all costs / expenses associated with the preparation and submission of the Tender(s) and the Client shall in no case be responsible / liable for those costs / expenses.

## 12 JOINT VENTURE

Joint ventures are eligible for this tender, as long as the joint venture complies with the following conditions:

- 12.1.1 The Bidders may form a joint venture of maximum four Bidders. An Agreement Deed legally executed to that effect, or a Memorandum of Understanding (MOU), signed by all the partners shall be submitted with the Tender. All partners of the JV must be Local Registered Company.
- 12.1.2 One partner will be designated the lead partner and would enter into legal contract with Client and would be liable to incur liabilities, receive payments and receive instructions for and on behalf of any or all partners. A power of attorney to that effect, legally executed, signed by all the partners shall be submitted with the Tender.

19.	Number of verified Security Complaints received per month at PMA Helpline are more than 20. <i>(In addition to Fine, PKR 500/- for each complaint exceeding 20)</i>	2
20.	Unresolved Complaints at PMA Helpline / website / office for more than 2 days. Each unresolved complaint shall be treated as separate incident for penalty.	1
21.	Unable to launch application / FIR in concerned Police Station as per directions from PMA.	0.5
22.	Security Equipment missing / non-functional or not able to perform its intended use, inadequate in number a) Wireless Handset/Mobile b) Metal Detector c) Whistle/Baton/Nightstick d) Flashlights e) Others included in the contract	a) 01 b) 01 c) 0.5 d) 0.3 e) 0.1
23.	Wireless communication System down wholly or partially <del>or less</del> <b>balance.</b> <i>(Factor P shall be further multiplied by number of hours of downtime, expressed as whole numbers)</i>	20
24.	Security Personnel involved in any kind of fraudulent activity. <i>(In addition to Fine, concerned Security Personnel(s) shall be immediately terminated followed by replacement)</i>	10
25.	Any act/instance which is non-conforming to Authority's Rules/Regulations/defined scope of work, and agreed SOPs. <i>(Factor P shall be further multiplied by X ranging from 1 to 100 depending on the sensitivity of the incident)</i>	0.5
26.	A theft incident takes place due to the negligence on the part of security service provider. <i>(In addition to fine, the cost of replacement of the stolen items with same specifications shall be recovered from the security service provider.</i> <i>In case the quantum of replacement costs due to the theft incidents surpasses the volume of Performance Guarantee, the Contract may be treated under the <b>Clause 19 "Termination for Default"</b></i>	10

	wasted. <i>(Recovery In case of any equipment malfunction due to improper handling)</i>	
39.	Improper maintenance of Incident and other log books at a particular station	1
40.	Station Security Manager found absent from his duty for more than 20 minutes.	5
41.	Security Personnel (s) found absent from their duty including Control room representative, Wireless Base Station Operator, and dedicated staff for PMA Office	1
42.	Cellular devices carried by Security Personnel (s) including Control room representatives, Wireless Base Station Operator, dedicated staff for PMA Office and Station Managers are found in non-Operational due to any reason whatsoever.	1
43.	Mishandling of Challan/Fine books, log registers at stations. This shall include but not limited to wrong/improper entry, cuttings, and pages torn off, slips missing etc. <i>(Also recovery of estimated revenue loss if any)</i>	1
44.	Failure to arrange repairs/refill/maintenance of fire extinguishers installed at MMBS stations and PMA CCC. <i>(Each deficient number shall be treated as separate incident for penalty)</i>	1
45.	Failure to furnish the record of payment <del>to the</del> of EOBI, PESSI and Salary disbursement related to all or any security personnel deployed under this Contract. <i>(In addition, the amount paid under the head of EOBI and PESSI shall also be deducted from the monthly invoice)</i>	30
46.	Monitoring vehicle is not as per the specifications mentioned. Not being timely and properly maintained, or in bad condition Not provided with sufficient fuel. Repair/maintenance is not carried-out through an authorized 3S-dealer	10

### 31 ELIGIBILITY CRITERIA

Sr.	Criteria	Document / Evidence Required
1	A Local Registered Company registered under Companies Ordinance with Security and Exchange Commission of Pakistan	Company Registration with SECP/Certified Copy of Certificate of Incorporation (In case of JV Applicable to all members). <i>In case of JV, A Memorandum of Understanding (MOU) signed by all the partners shall be submitted</i>
2	Registered for at least 5 years.	Firm Establishment record for at least 5 years (In case of JV, at least one member must meet the criteria).
3	License from Home Department, Government of the Punjab.	Valid NOCs from Home Department, Government of the Punjab. (In case of JV, applicable to all members) <i>(In case Bidder possesses an NOC which is expired not earlier than 6 months before the bid submission date due to procedural delay in renewal of NOC not on part of the Bidder, Bidder must submit an acceptable justification with evidence.)</i>
4	Experience of Security services for atleast 5 years.	Relevant experience record of 5 years (Valid NOCs from concerned Home Department) (In case of JV, at least one member must meet the criteria).
5	Income Tax and Sales Tax on Services registered.	Valid NTN and PRA registration certificates (In case of JV, applicable to all members).
6	Income Tax Returns for the last three tax years.	Income tax returns for the last three (03) years (In case of JV, at least one member must meet the criteria).
7	Registered with All Pakistan Security Agencies Association (APSAA).	Registration with APSAA (In case of JV, applicable to all members)
8	Registered with Social Security and EOBI Departments in Punjab	i) Firm registration certificate with PESSI and EOBI. ii) Dues Clearance certificate of last 3 months (from start of January 2025 to end of March 2025) from PESSI and EOBI. (In case of JV, applicable to all members)
9	An Affidavit/sworn statement that the firm is not blacklisted or debarred by any Government/Semi-Government/ Autonomous/ International Body	Affidavit on Stamp Paper (In case of JV, applicable to all members)

### 3. TECHNICAL EVALUATION CRITERIA

1. The bidders in order to qualify the Technical Evaluation Criteria must score **at least 15 points** in category A, **12 points** in category B & **14 points** in category C and at least **total of 70 points**.
2. In case of JV, marks shall be evaluated jointly for all members unless stated otherwise.
3. The requirement of documents for evidence as indicated in the table below is applicable to all members in case of JV unless specified otherwise.
4. Evaluation parameters including percentages shall be rounded to the nearest one decimal place for purpose of scoring.
5. Successful bidder shall extend full support / cooperation as and when required for **physical verification of the documents / evidences** submitted along with its bid.

	Evaluation Parameter	Total Points	Points Criteria	Evidence Required
<b>A. Quality</b>	A = Total Number of Guards under current employment of the bidder	12	Less than 200      Ineligible 200 to 300        4 Points More than 300 to 400    6 Points More than 400 to 500    8 Points More than 500 to 600    10 Points More than 600        12 Points	<ul style="list-style-type: none"> <li>• Ongoing contracts mentioning number of guards deployed.</li> <li>• In case, the number of deployed guards' strength is not mentioned in the contract document then a certificate issued by the bidder's client mentioning number of guards deployed.</li> <li>• Complete list of registered employees with EOBI &amp; PESSI (along with particulars) to establish their current service with the bidder.</li> <li>• Filled proforma provided Table B3 of Annexure-E</li> </ul>
	Percentage of Trained Guards under current employment of the bidder  (Training must be from APSAA or Trained by Armed Forces)	6	(No. of Trained Guards in A) / A x 6	<ul style="list-style-type: none"> <li>• Training certificate issued from APSAA mentioning number of total trained guards.</li> <li>• Experience Certificate / Discharge Book in case of guards with Army/Armed Forces Background</li> <li>• Filled proforma provided as Table B2 of Annexure-E</li> </ul>
	Percentage of Army/Armed Forces men of the relevant discipline under current employment of the bidder in total guards	10	(No. of Army men as guards in A) / A x 10	<ul style="list-style-type: none"> <li>• Experience Certificate / Discharge Book in case of guards with Army/Armed Forces Background</li> <li>• Filled proforma provided as Table B2 of Annexure-E</li> </ul>

	Percentage of weapon licenses	4	(No. of weapon Licenses) / A x 4	Weapon licenses OR evidence w.r.t. the total number of licenses issued from concerned Home Department.
	Registered with Social Security and EOBI Departments in Punjab	4	Registered with PESSI 2 Points Registered with EOBI 2 Points	i) Copies of registration certificates with PESSI and EOBI.
	<b>Subtotal A</b>	<b>36</b>		
<b>B. Financial Capability</b>	Income Tax Payer since (Years)	6	Less than 3 Years Ineligible 3 to 5 Years 2 Points More than 5 to 7 Yrs 3 Points More than 7 to 10 Yrs 6 Points	Income Tax Returns for quoted number of years  (In case of JV, applicable to member with maximum number of years)
	Net Worth of Security Business in Last year in Millions (Total Assets – Total Liabilities)	12	Less than 30 0 Points 30 to 45 3 Points More than 45 to 60 6 Points More than 60 to 75 9 Points More than 75 12 Points	1. Audited Financial Statements for last three years  2. ANNEXURE-F
	Average Annual Turnover of Security business in last three years in Millions	12	Less than <del>75</del> 100 0 Points <del>75 to 100</del> 100 to 150 3 Points More than <del>100 to 125</del> 150 to 250 6 Points More than <del>125 to 150</del> 250 to 350 9 Points More than <del>150</del> 350 12 Points	
	<b>Subtotal B</b>	<b>30</b>		
<b>C. Reputation</b>	No. of Years of Service	10	One point will be awarded for each year of experience.	Valid NOCs to operate for the number of years quoted from Home Department (In case of JV, applicable to member with maximum number of years )

### 33. DOCUMENT CHECK LIST

All scanned pages of the bid documents must be properly tagged, numbered, and easily traceable. Additionally, the following checklist must be accurately completed and placed at the beginning of the bid documents.

Sr. No.	Documents/Information Required	Compliance (Yes/No)	Page No.
<b>A. Documents Required for Eligibility: -</b>			
1	Company Registration with SECP/Certified Copy of Certificate of Incorporation (In case of JV Applicable to all members)		
2	Firm Establishment record for at least 5 years (In case of JV, at least one member must meet the criteria).		
3	Relevant experience record of 5 years (Valid NOCs from concerned Home Department)(In case of JV, at least one member must meet the criteria).		
4	Valid NTN and PRA registration certificates (In case of JV, applicable to all members).		
5	Income tax returns for the last three (03) years (In case of JV, at least one member must meet the criteria).		
6	Registration with APSAA (In case of JV, applicable to all members).		
7	Valid NOCs from Home Department, Government of the Punjab. (In case of JV, applicable to all members)  (In case Bidder possesses a NOC which is expired not earlier than 6 months before the bid submission date due to procedural delay in renewal of NOC not on part of the Bidder, Bidder must submit an acceptable justification with evidence.)		
8	Affidavit on Stamp Paper (In case of JV, applicable to all members)		
9	Registration and dues clearance certificates of last three months (from start of January 2025 to end of March 2025) from EOBI & PESSI (In case of JV, applicable to all members).		

## BIDDERS ATTENDANCE SHEET

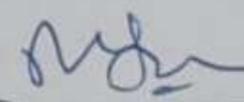
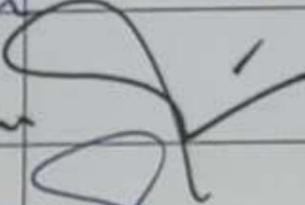
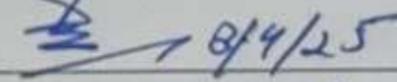
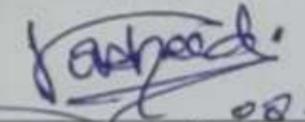
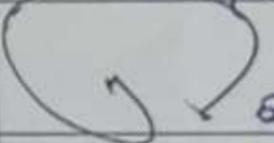
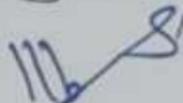
### TENDER FOR SECURITY AND SAFETY SERVICES FOR METROBUS SYSTEM IN MULTAN (BZU TO CHOWK KUMHARAN)

#### ATTENDANCE SHEET

Place: Committee Room, PMA Office, 5th Floor,  
Arfa Software Technology Park, Lahore

Date: 08/04/2025

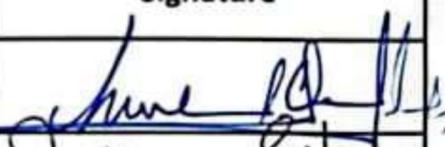
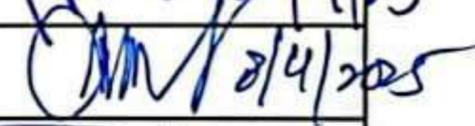
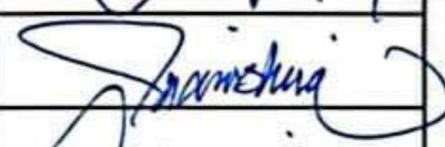
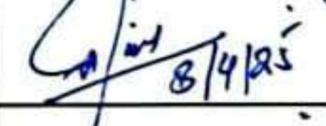
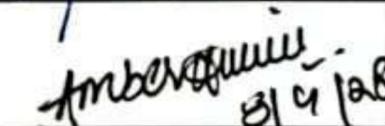
Time: 2:00 PM

Sr. No.	Name of Organization	Representative's Name	Contact No.	Email Address	Signature
1	Security 2000	Faisal Malik	0345-4444080	Sher.ali@security2000.com	
2	M/S Security Guard	Mahboob Sultan	0301-1010450	msmSecurity11@gmail.com	
3	Parwest Pacific Security	Wasim Akram	0344 4481375	Parwest@gmail.com	 8/4/25
4	ZIMS Security	Lt Col Rasheed Ahmad (R)	0300/ 2022836	ed.north@zims.com.pk	 08.04.2025
5	MPS Security	M/S Abdul Razzak	0340 5550502	193209972@gmail	 8/04/25
6	Silver Arrows security	Sami Ullah	0322 6378893	Gureshi1715@gmail.com	
7					
8					
9					
10					

### Clarification Meeting

#### TENDER FOR SECURITY AND SAFETY SERVICES FOR METROBUS SYSTEM IN MULTAN (BZU TO CHOWK KUMHARAN)

#### ATTENDANCE SHEET

<b>Venue:</b>	Committee Room, Punjab Masstransit Authority, 5th Floor, Arfa Software Technology Park, Lahore	<b>Date:</b> 08/04/2025		<b>Time:</b> 2:00 PM
<b>Sr. No.</b>	<b>Committee Members</b>	<b>Contact No.</b>	<b>Email Address</b>	<b>Signature</b>
1	General Manager (Operations), PMA, Chairman	0323-8880833		
2	Secretary, PMA			
3	Manager Security, PMA	0345-1112829		
4	Manager Planning, PMA			
5	Manager Procurement, PMA	0331-4879084		 08/4/25
6	Manager Operations (Technical), MMBS	0308-6127367		 8/4/2025
7	Assistant Manager Security, MMBS	03005827069		 8/4/25
8	<i>Asima Naz</i> Representative of Transport & Masstransit Department, GoPb			 8/4/25
9	<i>MS Amber Ameen (SO Police-1)</i> Representative of Home Department, GoPb			 8/4/25